



## **Ts. Dr. Khalid Bin Abdul Wahid**

**Faculty of Information Management,  
Department of Information System Management,  
Universiti Teknologi MARA, Cawangan Kelantan.**

### **Google Scholar Citation :**

<https://scholar.google.com/citations?user=RkwSaqQAAAAJ&hl=en>

**ORCID ID** : <http://orcid.org/0000-0003-2669-1009>

**RESERACHER ID** : <http://www.researcherid.com/rid/X-7203-2018>

**PUBLONS** : <https://publons.com/a/1643888>

Current Employer : Universiti Teknologi MARA (UiTM), 18500 Machang,  
Kelantan, **MALAYSIA.**

Date of Appointment : 29 DECEMBER 1999

Nationality : Malaysian

Address (Permanent) : Lot2374, Jalan Pasir Puteh, Kg. Selor Limbat, 16150  
Kota Bharu, Kelantan, **MALAYSIA**

Contact Numbers : 09-9762273 (Off)  
013-9030434(H/P)  
09-9762156 (fax)

Marital Status : Married

Age : 48 years

Gender : Male

Computer Literacy : Statistical Packages for Social Science (SPSS),  
AMOS, Smart PLS

Area of Interest : Knowledge creation, Social Innovation and E-  
Learning

E-mail address : awkhalid@uitm.edu.my

## **Academic Qualifications**

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2011 – 2015 Doctor of Philosophy (Ph.D.) in Business Administration  
(Kasetsart University, Thailand)

1998 – 2000 Masters of Science in Information Management  
(Universiti Teknologi MARA)

1998 – 1999 Bachelor in Comparative Religions (Hons.)  
(International Islamic University Malaysia)

1994 – 1998 Bachelor in International Relations (Hons.)  
(International Islamic University Malaysia)

## Employment History

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Current Position	: <b>Deputy Rector of Student Affairs</b>
Date	: 1 <sup>st</sup> May 2020 - Present
Position	: <b>Coordinator of Industry, Community and Alumni Network (ICAN)</b>
Organization	: Universiti Teknologi MARA (UiTM), Kelantan Branch.
Date	: 1 <sup>st</sup> May 2017 – 31 <sup>st</sup> March 2020
Position	: <b>Senior Lecturer (Assistant Professor)</b>
Organization	: Faculty of Information Management, Universiti Teknologi MARA (UiTM), Kelantan Branch.
Major	: Information System Management
Date	: July 2007 – Present
Position	: <b>Lecturer</b>
Organization	: Faculty of Information Management, Universiti Teknologi MARA (UiTM), Kelantan Branch.
Major	: Information System Management
Date	: 29 December 1999 – June 2007

## Publications

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- 2021 Siti Maziah Ab Rahman, **Khalid Abdul Wahid**, Mohd Noor Azam Nafi, Suryani Awang, Mariam Setapa and Muhsin Nor Paizin. 2021. Bibliometric analysis of zakat research in Scopus database, *International Journal of Zakat*, 6(1), 13-24.
- 2020 **Khalid Abdul Wahid**, Mohd Akmal Faiz Osman, Abdul Rashid Zakari, and Huda Hamidon. (2020). The Role of Librarian in E-Learning: An Empirical Investigation. *Journal of Academic Information and Technology*, 1(1), 41-56.
- 2019 **Khalid Abdul Wahid**, Ahmad Suffian Mohd Zahari, Shahsuzan Zakaria & Hatinah Abu Bakar. (2019). The Mediating Effect of Customer Knowledge Sharing on Organizational Performance. *ABAC Journal*, 39(2), 46-63. (Indexed by Scopus), ISSN: 08580855.
- 2019 **Khalid Abdul Wahid**, Wan Saiful 'Aazam Wan Ismail, Haruthai Numprasertchai. (2019). The Role of Social Media in E-Learning. DOI: 10.1504/IJIL.2019.10017705. *International Journal of Innovation and Learning*, 25(4), 363-376. (Indexed by Scopus & WOS), ISSN: 1471 -8197.
- 2016 **Khalid Abdul Wahid**, Haruthai Numprasertchai, Yuraporn Sudharatna, Tipparat Laohavichien, Somchai Laohavichien.

- (2016) Knowledge Creation in Thai SMEs: The Role of Market Environment. *Al Hikmah*, 6(12), 18-34.
- 2016 **Khalid Abdul Wahid**, Haruthai Numprasertchai, Yuraporn Sudharatna, Tipparat Laohavichien. (2016). Assessing Perceived Knowledge Creation: The Role of Organizational Knowledge and Market Environment. *International Journal of Knowledge Management and Learning*, 5(1), 57-79.

## Chapters in Book

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- 2020 Ahmad Suffian Mohd Zahari, **Khalid Abdul Wahid** and Rosman Mahmood. 2020. The effect of customer knowledge management on organizational performance, *Building Future Competences: Challenges and Opportunities for Skilled Crafts and Trades in the Knowledge Economy*, 1, Institute for Applied Research on Skilled Crafts and Trades, Vienna: Austria, 38-48.
- 2020 **Khalid Abdul Wahid** and Ahmad Suffian Mohd. Zahari. 2020. The roles of market knowledge management system and market knowledge sharing on SMEs' organizational performance. *Building Future Competences: Challenges and Opportunities for Skilled Crafts and Trades in the Knowledge Economy*, Vol. 1, Institute for Applied Research on Skilled Crafts and Trades, Vienna: Austria, 67-80.

## Paper Proceedings

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- 2019 **Khalid Abdul Wahid** and Ahmad Suffian Mohd Zahari. (2019). **The Roles of Market Knowledge Management System and Market Knowledge Sharing on SMEs**. *Proceeding of TAKE Conference 2019: Theory and Applications in the Knowledge Economy*, Vienna, Austria. 3rd – 5th July 2019, 711-725. (ISBN: 978-989-54182-1-3)
- 2019 Ahmad Suffian Mohd Zahari and **Khalid Abdul Wahid**. (2019). **The Effect of Customer Knowledge Management on Organizational Performance**. *Proceeding of TAKE Conference 2019: Theory and Applications in the Knowledge Economy*, Vienna, Austria. 3rd – 5th July 2019, 608-623. (ISBN: 978-989-54182-1-3)
- 2019 Mohamad Noorman Masrek, Ishak Ramli, **Khalid Abdul Wahid** and Tri Soesantri. (2019). **Accessibility Assessment Of Halal**

- Certification Bodies? Website.** *Proceeding of SOCIOINT 201 9 - 6th International Conference on Education, Social Sciences and Humanities.* Istanbul, Turkey. 24th – 26th June 2019, 975 – 982. (Indexed by ISI) ISBN: 978-605-82433-6-1
- 2018 Mohd. Akmal Faiz Osman, **Khalid Abdul Wahid** and Abdul Rashid Zakaria. (2018). **Assessment of Factors Affecting E-Learning: Preliminary Investigation.** *Proceeding of The 1st International Conference on Library and Information Science,* Sukhothai Thammathirat University, Thailand. 18-19 August 2018, 500-512. (Indexed by Scopus) ISBN: 978-616-474-135-5
- 2018 **Khalid Abdul Wahid** and Natika Chaiyanupong. (2018). **The Role of Business Information Systems in Thai SMEs' Market Knowledge Construction.** *Proceeding of 19th European Conference on Knowledge Management.* Padova, Italy. 6-7 September 2018, 906-915. (Indexed by Scopus) ISSN: 2048-8971.
- 2017 **Khalid Abdul Wahid,** Ghazali Osman, Mohd Nasir Ismail, Wan Saiful 'Azzam Wan Ismail, and Ibbrahim Zakaria. (2017). **The Impact of Social Media in Collective Learning.** *Proceedings of International Joint Conference (IJC2017)* Kelantan, Malaysia. 16 - 17 October 2017. ISBN: 978-967-12598-8-7.
- 2017 **Khalid Abdul Wahid** and Noor Rahmawati Alias. (2017). **The Influence of Primary Market Stakeholders on Knowledge Creation.** *Proceedings of International Joint Conference (IJC2017)* Kelantan, Malaysia. ISBN: 978-967-12598-8-7.
- 2016 **Khalid Abdul Wahid,** Haruthai Numprasertchai, Yuraporn Sudharatna, Tipparat Laohavichien, Somchai Laohavichien. (2016). **Knowledge Creation: The Role of Market Environment.** *Proceedings of 2016 International Conference on Business and Information (BAI2016),* Nagoya, Japan. ISBN: 1729-9322
- 2015 **Khalid Abdul Wahid,** Haruthai Numprasertchai, Yuraporn Sudharatna, Tipparat Laohavichien, Somchai Laohavichien. (2015). **The Impact of Knowledge Sources on Knowledge Creation: A Study in Thai Innovative Companies.** *Proceedings of The MakeLearn & TIIM 2015 Joint International Scientific Conference (TIIM2015),* Bari, Italy. ISBN: 2232-3309.

## Papers Reviewer

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- 2019 Investigating into the factors that Affect Knowledge Management in Selected University in Malaysia. **Conference of International Business Information Management Association (IBIMA),** 13th – 14th November 2019, Madrid, Spain.

- 2018 Linking Student Loyalty and Retention with Relationship Marketing. **International Journal of Innovation and Learning (IJIL)**, ISSN: 1471 -8197.
- Family Welfare Education as a Moral and Character Building for Students in Indonesia. **International Journal of Innovation and Learning (IJIL)**, ISSN: 1471 - 8197.
- The Nature of Online Students. **International Journal of Innovation and Learning (IJIL)**, ISSN: 1471 -8197.
- 2017 A Relationship on Transformational Leadership and Psychological Empowerment towards Job Satisfaction. **International Joint Conference 2017 (IJC2017), 16-17 October 2017, Kota Bharu, Kelantan, Malaysia.**
- The impact of Knowledge Management Strategic Improvisation on SME Performance via Innovation. **International Joint Conference 2017 (IJC2017), 16-17 October 2017, Kota Bharu, Kelantan, Malaysia.**
- Promotion, Image, Financial, Academic Programme and Students' Choice on University: A case Study of UiTM Kelantan Branch. **International Joint Conference 2017 (IJC2017). Kota Bharu, Kelantan, Malaysia.**
- The Contributing Factors of Financial Strategy and Customer Relationship Management Performance: A Pilot Study among SME's Logistic Operators. **International Conference on Human & Multimedia Creativity 2017, Universiti Utara Malaysia, Sintok, Kedah, Malaysia.**
- 2016 AQUAPHOBIA: Causes, Symptoms and Ways of Overcoming It for Future well Being. **International Conference on Education and Social Science 2016 (ICEdSS2016), Universiti Teknologi MARA, Pulau Pinang, Malaysia.**
- Keberkesanan Aplikasi *E-Staf Search* dalam Menyelesaikan Masalah Pencarian Bilik di UiTM Pulau Pinang, **International Conference on Education and Social Science 2016 (ICEdSS2016), Universiti Teknologi MARA, Pulau Pinang, Malaysia.**

## Grants

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- 2019 – 2020 Kanokkarn Snae Namahoot, Chakkrit Snae Namahoot, **Khalid Abdul Wahid**, Marziana Madah Marzuki, Supanee Bausuk,

Chitawanpat Weeravisai and Mohamad Noorman Masrek. **An Analysis of Role of Government Linked Companies (GLC) in Malaysia.** Thailand Research Fund Grant: **R2562A083 (MYR 161,250/ USD39, 199)**

2016 – 2018 **Khalid Abdul Wahid**, Ghazali Osman, Mohd Nasir Ismail, Wan Saiful 'Azzam Wan Ismail, and Ibbrahim Zakaria. **Social Media as a Mediating Factor on Collective Learning among UiTM Degree Students** ARAS Grant **600-IRMI/DANA 5/3/ARAS (0093/2016) (RM10,000)**

## Invited Scholar

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- 2020 Guest Lecture at Faculty of Business Administration, **Kasetsart University**, Bangkok, Thailand. November – December 2020.
- 2019 Adjunct Professor, at Department of Information and Library Sciences **Airlangga University, Surabaya, Indonesia.** 1st August – 31st October 2019.
- 2019 Workshop on Partial Least Square (SmartPLS-SEM) for Data Analysis Using SmartPLS. **Nakhon Ratchasima Rajabhat University, Thailand.** 19th – 20th August 2019.
- 2018 Workshop on Structural Equation Modeling (AMOS-SEM) for Data Analysis Using AMOS. **Nakhon Ratchasima Rajabhat University, Thailand.** 2nd – 4th July 2018

## Professional Membership

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Professional Technologist (Ts.) in Information & Computing Technology (IT), **Malaysia Board of Technologist** (MBOT). Membership No.: PT19110113.

Life-Time Member of **Global Association for Humanities and Social Science Research** (GAHSSR). Membership ID: GAHSSR-M17595

## Courses Attended

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- 2017 **SEM-PLS USING SMART PLS 3.0**  
Universiti Malaysia Terengganu, Terengganu
- 2016 **Social Innovation for Social Issues Workshop**

Faculty of Social Sciences, Srinakharinwirot University, Bangkok, Thailand

- 2016 **Kursus Audit Dalam ISO 900**  
Universiti Teknologi MARA, Cawangan Kelantan
- 2015 **Educational Psychology**  
Institute of Leadership and Development (ILD), Universiti Teknologi MARA.
- 2015 **Sharing of Higher Accomplishment & Professional (Academic Symposium for Social Science)**, ILQAM, Universiti Teknologi MARA.
- 2015 **Sharing of Higher Accomplishment & Professional (MyMentor: Mentoring for Post Doctoral Candidates)**, ILQAM, Universiti Teknologi MARA.
- 2015 **Research for Acad. & Comm. Excellence (RACE), Workshop for Qualitative Research**, ILQAM, Universiti Teknologi MARA
- 2015 **Research for Acad. & Comm. Excellence (RACE), Jump Start for NVIVO 10**, ILQAM, Universiti Teknologi MARA
- 2015 **Workshop on Structural Equation Modeling (SEM) Using AMOS**  
ARI, Universiti Teknologi MARA
- 2015 **Structural Equation Modelling Using Amos Workshop.**  
Universiti Teknologi MARA Kelantan, Machang, Kelantan.)
- 2015 **Workshop on Writing Good Research Proposal for Grants Application: RAG 2015**  
Universiti Teknologi MARA, Cawangan Kelantan.

## University Service

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- 2017 **Co-Chairperson,**  
**International Conference on Mathematics, Statistics and Computing Technology (ICMSCT2017)** *A conference of International Joint Conference (IJC2017)* :Elevating Excellence Through Innovation, Universiti Teknologi MARA Cawangan, Kelantan  
16 – 17 October 2017

- 2017 **Co-Chairperson**  
**International Conference on Governance, Management and Social Innovation (ICGMSI2017)** *A conference of International Joint Conference (IJC2017)* :Elevating Excellence Through Innovation Universiti Teknologi MARA Cawangan, Kelantan  
16 – 17 October 2017
- 2017 **Committee of Sponsorship**  
**Majlis “Sirih Pulang Ke Gagang” – Dinner Alumni UiTM**  
Universiti Teknologi MARA Cawangan, Kelantan  
5 Mei 2017
- 2017 - Present **Coordinator**  
**Industry, Community and Alumni Network (ICAN)**  
Universiti Teknologi MARA Cawangan Kelantan
- 2017- Present **Head**  
**Unit of Industrial Relations**  
Universiti Teknologi MARA Cawangan Kelantan
- 2017 **Deputy Director**  
**Projek Program Kempen Kesedaran Keselamatan (KKKE)**  
Universiti Teknologi MARA Cawangan Kelantan
- 2016 - Present **University Student Disciplinary Committee (Chairperson)**  
Universiti Teknologi MARA
- 2016-2018 **Internal Auditor**  
Universiti Teknologi MARA

## Rewards and Recognition

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- 2019 **Outstanding Paper Award**  
**The Mediating Effect of Innovative Customer Knowledge Sharing on Organizational Performance.** AU International Conference in Business and Economics (ICBE2019), 13th – 15th March 2019, Assumption University, Samutprakarn, Thailand.
- 2015 **Best Paper Award**  
**The Impact of Knowledge Sources on Knowledge Creation: A Study in Thai Innovative Companies.** Proceedings of The MakeLearn & TIIM 2015 Joint International Scientific Conference (TIIM2015), Bari, Italy.

## Supervision

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- 2020                    **Main Supervisor for a Ph.D. Student**  
Mohd Faiz Akmal Osman  
Topic: *Antecedents and Influence of Online Courses: A Case Study in Malaysian Education.*
- 2019                    **Main Supervisor for two Ph.D. Students**  
Nik Intan Syahiddatul Nur Jailani  
Topic: *The Impact of Primary Stakeholders on Knowledge Creation.*
- Dayang Nur Effyza Mazan Mohd Hanuzi  
Topic: *The Mediating Factor of Knowledge Sharing on Organizational Performance.*
- 2017                    **Supervisor for Student Internship September 2017 – January 2018**  
Nik Intan Syahiddatul Nur Jailani (2015259224)
- Supervisor for Student Internship March-July 2017**  
Muhammad Akif Abdullah (2015110975)  
Nurul Farahin Nadia Nasir @ Fauzi (2015116031)  
Ku Muhamad Zaim Farhan Ku Mat (2015182979)  
Nurul Ain Nabila Abu Talib (2015182199)  
Siti Nurnadia Musa (2013992877)  
Puteri Umi Kalsum Megat Ibrahim (2013194657)
- Supervisor for Students' Project (IMS655) March-July 2017**  
NurSyahierah Mohd. Ramzan (2015884716)  
Muhammad Khairul Firdaus Mohd. Zain (2015278706)
- Visiting Lecturer for Industrial Training September 2016 – July 2017**  
Muhamad Zul Haqif Mohd Azmi (2014418984)  
Syed Mohd. Aisar Syed Mokhlis (201412914)

## Consultations

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- 2018                    Appointed Consultant by **Economic Planning Unit** of Malaysia for Sustainable Unit of Development Framework

- 2018 Appointed Consultant by **Malaysian Productivity Cooperation (MPC)** for Investment and Biodiversity Projects in Good Regulating Practices in the State of Kelantan
- 2017 Consultant: **Majlis Perbandaran Kota Bharu (MPKB)**  
**"Laman Seni Padea Bus"** Lukisan Mural Grafiti, Jalan Raja Hilir, Kota Bharu, Kelantan **(RM59,630.00)**
- Academic Consultant, EKSP0 Selangkah ke UiTM (ESKU 2017) dan Karnival Keusahawanan UiTM Kelantan.**